

Foreign Resident Guidebook Summary

Gifu City Hall

📍 40-1 Tsukasamachi, Gifu City 📞 <https://www.city.gifu.lg.jp>
☎ 058-265-4141



English

Places to consult when in trouble

○ I would like to consult with the city hall about procedures and daily life.

Gifu City Hall International Affairs Division ☎ 058-214-6125

Gifu City International Exchange Association ☎ 058-263-1741
📞 <http://www.ccn.aitai.ne.jp/~gk3700cc/index.htm>



English Tagalog	Sunday - Thursday	10:00-12:00 13:00-16:00
	Friday	9:00-12:00 13:00-15:00
Chinese	Tuesday, Thursday, Saturday	10:00-12:00 13:00-16:00
Portuguese	Monday, Wednesday	
Vietnamese	Sunday, Thursday	

Gifu International Center ☎ 058-263-8066 📞 <https://www.gic.or.jp/foreigner>
Weekdays 9:30-16:30
English, Chinese, Portuguese, Tagalog, Vietnamese, Korean, Indonesian, Thai, Khmer, Nepalese, Burmese, Spanish, Malay, Mongolian

Helpline for Foreigners ☎ 0120-279-338 (Free call)
Everyday 10:00-22:00

English, Korean, Chinese, Tagalog, Vietnamese, Nepalese, Portuguese, Spanish, Thai, Indonesian
※ The language will vary depending on the day and time of the call.
Kindly check it on the homepage and social media.

📞 <https://www.since2011.net/yoriso/n2/> (Homepage)

📞 <https://www.since2011.net/yoriso/n2-sns/> (Social Media)

○ Status of residence and period of stay.

Immigration Information Center ☎ 0570-013904 (10 yen per 22.5 seconds)
📞 <https://www.moj.go.jp/isa/consultation/center/index.html>
Weekdays 8:30-17:15
(Various foreign languages available)

○ Work

Hello Work Gifu “Gaikokujin Corner” ☎ 058-206-5063
Weekdays 9:00-16:30
English, Chinese, Tagalog, Portuguese, Spanish

○ Problems with your spouse or partner (consultation for women)

Gifu Women’s Advice Center ☎ 058-213-2131
Everyday 9:00-24:00
However, only for Domestic Violence counseling is available from 6:00 pm during Mondays, Tuesdays, Wednesdays, Thursdays, and Fridays and on Saturdays, Sundays, national holidays, New Year’s holidays (Dec. 29-Jan. 3).

Important information about living in Japan

1. When a traffic accident or crime occurs Police ☎110 (Free call)

- If you call the emergency number, you will be asked “*jiko desu ka?, hanzai desu ka?*” (Has there been an accident or a crime?). Answer either “*jiko*” (accident) or “*hanzai*” (crime).
- Inform a police officer in a KOBAN (police box)

2. When there is a fire or you need to call an ambulance Fire Department ☎119 (Free call)

- If you call the emergency number, the operator will say “*119 ban shobo desu. kaji desu ka?, kyukyu desu ka?*” (This is the fire department emergency 119 number. Do you have a fire or medical emergency?). Stay calm and answer either “*kaji*” (fire) or “*kyukyu*” (medical emergency).

3. Please prepare for earthquakes, typhoons and other disasters before they occur

- Talk with your family about what to do.
 - Decide on a meeting place if a disaster occurs.
 - Prepare an emergency supply kit containing 2-3 days worth of medicine, water, etc.
- If it is dangerous to be in your house or apartment after a disaster, go to an evacuation center. Your nearest elementary school, junior high school, or public facility will be your evacuation center. Make sure you know where yours is. You can receive food and drink, and find out correct information at an evacuation center.
 - Gifu City Evacuation Center 🔍 <https://www.city.gifu.lg.jp/kurashi/bousai/1001382/1001383.html>
- When there is a big disaster, Gifu City Disaster Multilingual Center will send out information.

• Homepage



• Facebook



4. Please enroll in Health Insurance

National Health Insurance and Pension Plan Division ☎058-214-2083

- Health insurance is a national policy, and covers you for injuries and illness. People who have registered as a resident of Japan must enroll. There are 2 kinds of health insurance.
 - People who are working should ask their employer about it.
 - People who aren't working should ask at the City Hall.

5. Please be aware of how to put out the garbage

Gifu City Garbage Collection and Management Division ☎058-265-3983

- The place, day and method of disposing of garbage differs depending on its type. Some garbage requires a fee for disposal, and other garbage doesn't. Please ask your local neighborhood association where and which day to throw it out. Please look at the Gifu City homepage for an explanation of types of garbage, how to separate and dispose of it.
 - Gifu City How to separate and throw out the garbage 🔍 <https://www.city.gifu.lg.jp/kurashi/gomi/1012143/index.html>
 - A foreign language on “How to put out garbage” is available. 🗨️
(English, Chinese, Portuguese, Korean, Thai, Spanish, Indonesian, Vietnamese)



6. Information about neighborhood associations

(organization made up of residents in each community.)

- When you move house, it's good to greet your neighbors. Neighborhood associations (jichikai) exist in each community. The association members help out people in their community, and work to ensure you can live safely and comfortably. They carry out disaster and crime prevention activities, cleaning, and hold other activities such as festivals. You can also find out about community information such as how to put out the garbage through a kairanban (notices that residents pass around to each house in turn.)